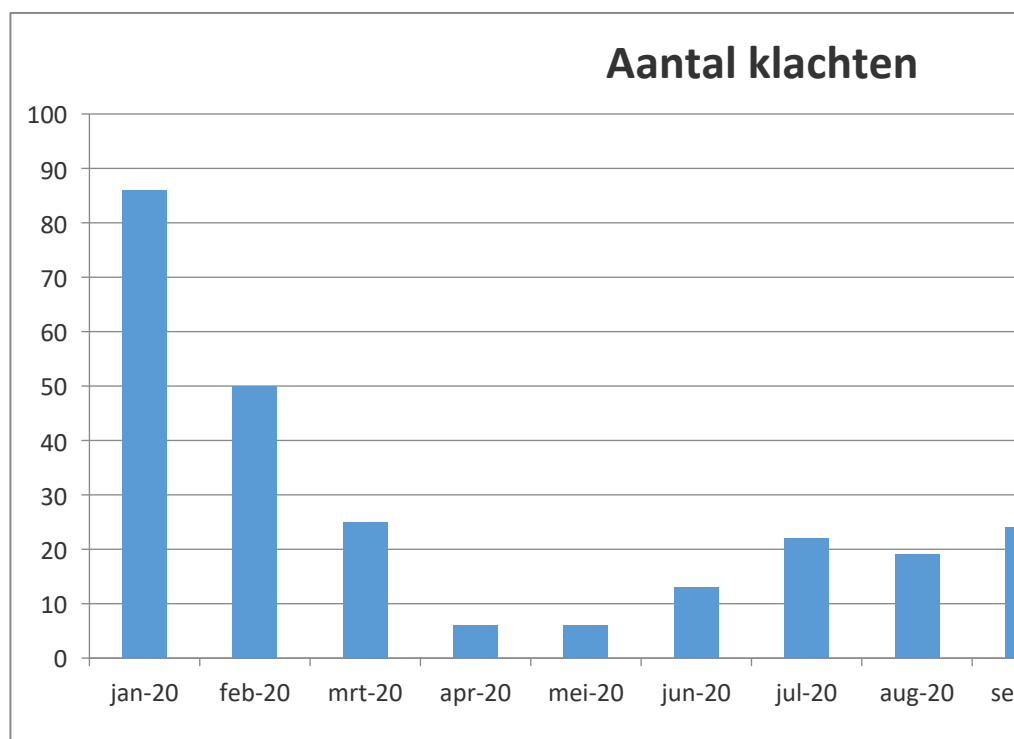


# Aantal klachten GroeneHartHopp

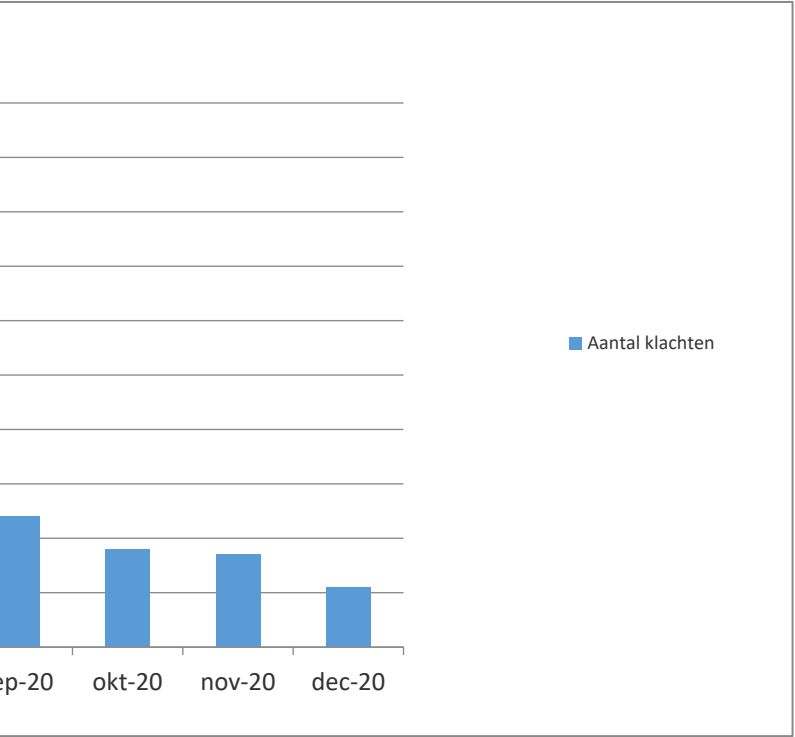
| Aantal klachten per maand Peildatum: 6-1-2021 |                     |            |                       |
|-----------------------------------------------|---------------------|------------|-----------------------|
| Maand                                         | Aantal registraties | Geground   | Aantal buiten 3 weken |
| jan 2020                                      | 86                  | 49         | 0                     |
| feb 2020                                      | 50                  | 23         | 15                    |
| mrt 2020                                      | 25                  | 16         | 2                     |
| apr 2020                                      | 6                   | 3          | 0                     |
| mei 2020                                      | 6                   | 1          | 0                     |
| jun 2020                                      | 13                  | 5          | 0                     |
| jul 2020                                      | 22                  | 17         | 1                     |
| aug 2020                                      | 19                  | 11         | 0                     |
| sep 2020                                      | 24                  | 13         | 0                     |
| okt 2020                                      | 18                  | 14         | 0                     |
| nov 2020                                      | 17                  | 9          | 0                     |
| dec 2020                                      | 11                  | 7          | 0                     |
| <b>Totaal</b>                                 | <b>297</b>          | <b>168</b> | <b>18</b>             |



over

|  |
|--|
|  |
|  |

| Openstaande klachten | Afgehandelde klachten |
|----------------------|-----------------------|
| 0                    | 86                    |
| 0                    | 50                    |
| 0                    | 25                    |
| 0                    | 6                     |
| 0                    | 6                     |
| 0                    | 13                    |
| 0                    | 22                    |
| 0                    | 19                    |
| 0                    | 24                    |
| 0                    | 18                    |
| 2                    | 15                    |
| 0                    | 11                    |
| 2                    | 295                   |



# Aantal klachten GroeneHartHopper

Aantal klachten per maand Peildatum: 6-1-2020

| Maand         | Aantal registraties | Geground   | Aantal buiten 3 weken | Openstaande klachten | Afgehandelde klachten |
|---------------|---------------------|------------|-----------------------|----------------------|-----------------------|
| jan 2019      | 22                  | 13         | 0                     | 0                    | 22                    |
| feb 2019      | 41                  | 15         | 0                     | 0                    | 41                    |
| mrt 2019      | 43                  | 23         | 0                     | 0                    | 43                    |
| apr 2019      | 54                  | 33         | 0                     | 0                    | 54                    |
| mei 2019      | 79                  | 44         | 0                     | 0                    | 79                    |
| jun 2019      | 94                  | 64         | 0                     | 0                    | 94                    |
| jul 2019      | 51                  | 26         | 0                     | 0                    | 51                    |
| aug 2019      | 37                  | 25         | 0                     | 0                    | 37                    |
| sep 2019      | 172                 | 104        | 1                     | 0                    | 172                   |
| okt 2019      | 78                  | 53         | 0                     | 0                    | 78                    |
| nov 2019      | 56                  | 46         | 0                     | 0                    | 56                    |
| dec 2019      | 67                  | 34         | 0                     | 29                   | 38                    |
| <b>Totaal</b> | <b>794</b>          | <b>480</b> | <b>1</b>              | <b>29</b>            | <b>765</b>            |

## Aantal klachten

